

03-123

April 2007

DOCKET FILE COPY ORIGINAL

Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554

RECEIVED & INSPECTED

MAY 7 2007

FCC - MAILROOM

Re: TRS Fund—Drastic VRS Rate Cuts

Dear Chairman Martin,
Commissioners Adelstein, Copps, McDowell, and Tate:

I am a deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the deaf. Instead of seeking to limit the number of deaf people with VRS access, the FCC should do everything in its power to make VRS available to more deaf people.

I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and deaf individuals. I urge you to do everything you can to make VRS service available to the many deaf people who currently do not have access to this vital, life-changing service.

The VRS rate should encourage the VRS providers to:

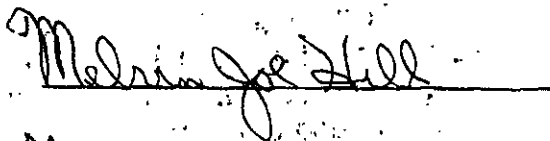
- Serve more deaf people, not discourage them from reaching out to more deaf people
- Provide interpreter training programs so that there will be an adequate number of qualified interpreters for VRS and the local Deaf communities
- Provide service and technology improvements, such as the development of new videophone equipment, fulfilling the Americans with Disabilities Act (ADA) mandate of functionally equivalent telecommunications services

I, along with other deaf individuals, their families and coworkers, depend on VRS and other relay services.

Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide deaf people with functionally equivalent telecommunications services.

Sincerely,

Signature



Printed Name

Address

City

State

Zip

Email

Melvin Joe Hill
109 Louden RD
Leeburg, Pa.
15656

COMPLAINT FOR MELVIN HILL

Complaint Type: Wireline

Account Type: Residential

☐ Congressional Complaint ☐

IC Number:	07-10276434	Case Type:	Complaint
Date Received:	05/07/2007	Complainant:	Melvin Hill
Date Entered:	05/10/2007	Date Assigned:	05/10/2007
Entered By:	PORTALSV1	Date Reassigned:	05/24/2007
Assigned To:	Sandra Johnson/FCCIN	Service Date:	
Date Closed:		Response Date:	
Closed By:		Original Analyst:	Teresa Flasher/FCCIN
Close Letter Needed?	<input checked="" type="radio"/> Yes <input type="radio"/> No	Purged By:	Purged Date:
		Removed By:	Removed Date:
Supervisor Check:	<input type="radio"/> Yes <input checked="" type="radio"/> No	Indecency Referral Code:	

Current Status: Pending Analyst Review

[View Complaint](#)

Associated Case:

Complaint Summary:

Apparent Carrier(s):	
<input type="checkbox"/> Yes<<< Check here if you wish to serve both a Wireline and Wireless carrier.	
Problem Number:	
Title: None First Name: Melvin Contact Name: Melvin Hill Contact Number: Ext. Fax Number: Email Address: PO Box: City: Leesburg	Middle Initial: Last Name: Hill Best Time to Call: Consumer's Telephone Number: Ext. TTY Number: Internet Address: Address: 109 Lounden Rd State: PA Zip: 15656

On Behalf Of:	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box:
	Address:
	City:State:Zip:
Other Party that can be contacted?	
Name:	Relationship:
Contact Number: Ext.	Address:
	City, State: Zip:
**Amount of credit FCC effort generated:	Duplicate Credit Checked: <input type="radio"/> Yes <input checked="" type="radio"/> No

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

b. Telephone number for the carrier(s) or company(ies) involved with your complaint, including area code:

Phone: Ext:

c. Which type of service is involved with your complaint: